

WARRANTY CARD for 3mk Protection products

1. The Warrantor is 3mk Protection sp. z o.o. with its registered office in Ostrów Wielkopolski (63 - 400) at ul. Krotoszyńska 35 bud. B-02 lok. 4a, entered in the Register of Entrepreneurs maintained by the District Court Poznań – Nowe Miasto i Wilda in Poznań, 9th Commercial Division – National Court Register under KRS number: 0000869762, NIP: 6222833086, www.3mk.global, e-mail: sklep@3mk.pl, tel. +48 790 523 565.

2. The warranty is valid in the territory of

3. The warranty is valid together with the proof of purchase.

4. The warranty period, starting from the day on which the item was handed over to the buyer, is as follows:

a) 24 months for 3mk Protection products: 3D, Invisible Case, ARC+, ARC, ARC 3D, ARC PRO, ARC PRO 3D, ARC Special Edition, ARC Special Edition 3D, SilverProtection, SilverProtection+, FlexibleGlass 3D, HardGlass™, HardGlass 2, HardGlass Privacy™, HardGlass Max™, HardGlass Max Privacy™, HardGlass Soft-Edge, COVER, COVER edge, HardGlass Max FullGlue™, HardGlass Max Lite™, Watch Protection™, Lens Protection™, Cam Protection™, FlexibleGlass™, Protectit, Privacy, HD+, Matte, ROCK™, Shield™, Shine™, Solid™, Solid Smartwatch Edition™, FlexibleGlass Lite™, FlexibleGlass Max™, FlexibleGlass Edge™, NeoGlass™, UV Glass™;

b) 24 months for 3mk Protection Natural Case, Ferya Skin Case, Clear Case, Matt Case, Satin Armor Case, Armor Case and Ferya Armor Case, MagCase™, Lens Protection Pro™.

c) 24 months for 3mk Protection All-Safe™ technology products: Anti-Scratch, Anti-Shock, Hammer, SilverProtection+, TotalProtection.

d) 24 months for car and bike holders: Magnet Power™, Twist Automatic™, Spider Gravity™, Bike Holder Pro™.

e) 24 months for cables and chargers: Hyper Silicone Cable Type-C to Type-C, Hyper

Silicone Cable USB-C to Lightning, Hyper Charger 20W, Hyper Charger 65W.

5. The warranty only covers defects caused by reasons attributable to the item sold, which do not include easily removable film residues in the cut openings and yellowing on the edges of the protective layers, which are normal production consequences and do not impair the usability of the product.

6. The warranty refers to the quality of 3mk Protection products of various categories, whose primary function is to minimise the risk of scratches and other damage to electronic devices' displays and casings. However, the warranty does not warrant that electronic devices with 3mk Protection products installed will not be damaged or destroyed.

7. The warrantor warrants:

a) the high functionality and quality of the product;

b) that the shape of the product is compatible with the device for which the product is dedicated;

c) the safety of products based on the RoHS standard;

d) that correctly used products will not deform during use (unused products, in order to preserve their shape, should be stored in their original packaging, away from sources of moisture and heat and without direct contact with sunlight);

e) for 3mk Protection films and glasses, that the adhesion properties are maintained for the warranty period (with normal and typical use);

f) for polypropylene Natural Case, that the colour of the product will be maintained for the warranty period;

g) for the impact-absorbing Clear Case and Armor Case, that the keys are mechanically durable.

8. The warranty does not cover, in particular:

a) mechanical damage to the product caused by external factors (e.g. scratches, cracks), including damage caused by the use of cases;

b) damage caused by incorrect (not in accordance with the instructions) installation of the product, including installation on a device that is damaged;

c) damage caused by using the product at temperatures outside the range of +5 to +50 degrees Celsius;

d) damage caused by exposure to water and moisture;

e) damage caused by exposure to high temperatures or chemical agents or their vapours;

f) the effects of normal wear and tear during operation, not resulting from defects attributable to the item sold (abrasion, dirt, fingerprints);

g) products that have been subjected to mechanical treatment (e.g. self-cutting, drilling);

h) for Protection films and glasses, damage caused by attempts to disassemble the product;

i) for impact-absorbing Clear Case and Armor Case, the change of colour (yellowing) of the case resulting from the passage of time and natural wear and tear of the material.

9. Insofar as the defects covered by the warranty appear within the period specified in this warranty statement, the warrantor shall be obliged to rectify the item's physical defect or deliver an item free from defects. If a given item has already been repaired or replaced, the warranty holder may also claim reimbursement of the price. However, the warranty holder shall lose its rights under the warranty if he/she fails to notify the warrantor of the defect within 14 days of its discovery.

10. The person exercising warranty rights should deliver the product to the warrantor's registered office specified in point 1 or to the official 3mk Protection sales outlet that sold the product. The warrantor shall pay the delivery costs if the warranty claim proves to be justified.

11. The warrantor is obliged to perform its obligations within 14 days from the date of delivery of the item by the warranty holder

and deliver the item to the warranty holder at its own expense.

12. The provisions of the Civil Code shall apply in matters not regulated by these terms and conditions.

13. The warranty does not exclude, limit or suspend the buyer's rights (the warranty holder) under the provisions of the warranty for defects of the item sold.